



# GRAB A BARRA TERMS + CONDITIONS

## 1. Alterations:

Grab A Barra reserves the unequivocal right to modify prices, schedules, or any other published particulars without prior notice.

## 2. Reservation Acceptance:

By initiating a reservation, you automatically acknowledge and agree to adhere to the Terms & Conditions outlined herein.

## 3. Hours of Operation:

Please be advised that operating hours are subject to variance and are susceptible to change. For bookings outside standard operational hours, kindly liaise with our Reservations Department. Such requests will be accommodated based on availability and may incur additional charges.

## 4. Rates:

All rates are inclusive of GST and are contingent upon availability and potential alterations.

## 5. Cancellation Policy:

Customers are entitled to a full refund or credit provided a minimum of 24 hours' notice is given for cancellations. In the event of operator-initiated cancellations due to inclement weather or unforeseen circumstances, customers shall receive a full refund or credit. No-shows will incur the full charge.

## 6. Communication Protocol:

Cancellations necessitate direct communication via telephone (please refrain from utilizing social media platforms or messaging applications). For cancellations or inquiries, please contact us at 0417 773 954.

## 7. Inclement Weather:

We do not cancel reservations due to rain. However, refunds will be issued in compliance with COVID-related restrictions mandated by relevant authorities.

## 8. Catch Policy:

All caught fish are subject to payment on the day, based on prevailing market prices. Anglers are prohibited from cleaning fish at the pondside and are directed to utilize the designated fish cleaning room.

## 9. BYO and Food Policy:

In adherence to licensing regulations, the importation or removal of alcoholic beverages from the premises is strictly prohibited, except for unopened, purchased takeaway beverages. Bringing outside food or drink onto the premises is prohibited, with the exception of baby food and water. Anglers are urged to properly dispose of litter or utilize provided litter bins.

## 10. Children:

Children of all ages are welcome at the farm; however, it is imperative that they be accompanied by a responsible adult at all times due to the unfenced waterways and proximity to crocodile habitats.

## 11. Equipment:

Only Grab A Barra rods and tackle are to be used due to the risk of introduced bacteria into our farm waterway.

## 12. Safety Measures:

To ensure the safety and enjoyment of all guests, the following safety requirements and fishing regulations must be observed:

- Guests are required to be mindful of other patrons and staff at all times.
- Appropriate footwear must be worn at all times.
- Feeding or disturbing animals and fish is strictly prohibited.
- Guests are not to enter private or restricted areas.
- Compliance with staff instructions is mandatory.
- The premises are designated as a non-smoking environment.
- Dogs are not permitted on the property.
- In case of emergency, guests must follow staff directions and assemble at the designated evacuation area.
- Wading deeper than thigh level is prohibited, and anglers wade at their own risk.
- Crocodiles may inhabit waterways, and guests are advised to heed warning signs.
- Grab A Barra reserves the right to adjust setups to ensure compliance with fire, light, and safety regulations.

## 13. Damages:

All borrowed equipment must be returned to the office by the designated time. You agree to indemnify Grab A Barra for any loss, harm, cost, or expense resulting from damage to property or injury to staff caused by attendees during the function. The maximum liability of Grab A Barra pertaining to any claims related to the function shall not exceed the total fees paid.

By continuing with the reservation process, you affirm your understanding and acceptance of these Terms & Conditions.